

First point of contact the reception team are trained and trusted to offer you the most appropriate service or professional to hep you. They may have to ask you for more information in order to do so.



### **Health Care Assistant**

HCAs provide vital services in the practice taking bloods, giving ECGS, administering vaccines, dressing wounds and removing stitches/sutures

# **Station Practice** Meet your GP practice team Our team of great professionals looking after you.



## Admin/Care coordinators

Prescription clerks who process our prescriptions and any queries. Medical secretary's who process our referrals, any requests received from outside agencies such as insurance report, DWP, DVLA and more. We have a complaints lead, workflow team who process all clinical correspondence received as well as care coordinators for safeguarding, vulnerable, palliative care and end of life patients.



# GP

Our admin consists of care

Your primary care GPs treat all

common medical conditions and can refer to hospitals and other medical specialists for treatment. They focus on health combining physical, psychological & social aspects of

### Advanced nurse practitioner

We currently have at least

two ANPs providing

appointments to our patients.

Advanced nurse practitioners

are able to independently

diagnosis, prescribe, refer to

other health specialists and

manage most health

conditions.



### **Physiotherapist**

Our in house physiotherapist will be able to the surgery with

anv musculoskeletal pain/problems and provide you with management for your problem. An appointment can be booked via our reception team.



### **Practice Nurse**

As well as administering injections, providing wound care delivering childhood imms, Practice nurses are qualified in a range specialities including diabetes management, respiratory conditions & women's health.



### **Mental Health Nurse**

Our mental health nurse offers appointments daily providing mental health support and sign posting to other relevant services for help and management



### Pharmacist

Our pharmacists can provide quick and efficient solutions to prescription queries as well as carrying out medication reviews for patients with ongoing health problems and counselling on new medications.

# Phlebotomist

Here at the practice our phlebotomist has appointments daily for blood tests.

assist you here at